

Regular maintenance and calibration of liquid handling instruments are essential to their long-term performance. To carry out the annual calibration of your instruments, **all you need to do is:**

1. Decontaminate your pipette
2. Complete our information form/non-contamination certificat. Find the form here:

<https://www.milian.com/services/sav>

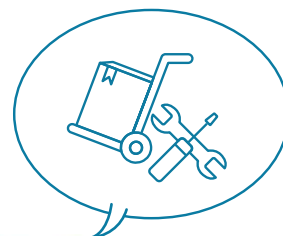
3. Send your pipette to our office (see adresse at the bottom) along with our document
4. Wait a few working days and we will send your pipette back

#### Our strength:

- ✓ Competence and know-how
- ✓ Service on all brands and models of pipettes and dispensers
- ✓ Several services

Standard calibrations are performed according to ISO 8655.

On request, accredited calibrations according to the ISO 17025 standard is possible as well.



### DIFFERENT LEVELS OF SERVICE

Kind of service	Service description
<b>Check-up</b>	Instrument check and volume control, <b>3 x 5 measurements</b> with certificate.
<b>Standard / Basic</b>	Repair*, maintenance, control and calibration, <b>2 x 4 measurements</b> with certificate.
<b>Classic</b>	Repair*, cleaning, maintenance, control and calibration, <b>2 x 10 measurements</b> with detailed certificate.
<b>Premium</b>	Repair*, cleaning, maintenance, control and calibration, <b>3 x 10 measurements</b> with detailed certificate.
<b>Advanced</b>	Entry check, <b>2 x 10 measurements</b> with detailed certificate before « as is » maintenance. Then, repair*, cleaning, maintenance and calibration, <b>2 x 10 measurements</b> with detailed certificate.
<b>Ultra</b>	Entry check, <b>3 x 10 measurements</b> with detailed certificate before « as is » maintenance. Then, repair*, cleaning, maintenance and calibration, <b>3 x 10 measurements</b> with detailed certificate.
<b>SCS</b>	Same service as above, with calibration according to <b>ISO 17025 standard</b> and <b>SCS accredited certificate</b> .

\* Spare parts are not included.

### DON'T HESITATE TO CONTACT OUR TEAM FOR ANY DEMAND



**Camille LASSALLE**

Service Specialist CHR

✉ [classalle@milian.com](mailto:classalle@milian.com)

☎ +41 22 884 16 93



**Elena VOEGELE**

Service Specialist CHD

✉ [evogele@milian.com](mailto:evogele@milian.com)

☎ +41 56 610 49 27